



Mountain View's McIntyre Learning Lab Upgraded with XT

CPM Field Training Now Available

The ETS Field Support and Virtual Training teams have teamed up with Operations to host Central Pharmacy Management (CPM) virtual courses throughout Q2 and Q3! This highly popular course is delivered by Nikki Reed, product expert and exceptional virtual trainer.

The course consists of three virtual training sessions focused on different parts of the CPM application. After completing all three sessions, employees will be confident in navigating CPM and understanding CPM product features.

June courses are filling up fast. If you need to attend CPM training, contact your manager so that you can register as soon as possible.

LOOKING FOR TRAINING INFORMATION?

[Training Central](#) provides employees with resources and detailed information about customer and field training, such as:

- Training resources for TAC, Service, and Ops
- Course descriptions and brochures
- HealthStream resources
- FAQs

Omnicell's Updated Classrooms Showcase XT

Education & Training Services unveiled our newly updated classrooms in the second quarter. Over the last month, XT cabinets were installed in the Mountain View and Cranberry Woods classrooms. With the hard work of ETS instructors, Michael Hawkinson and Randy Foreman, we offered the first Pharmacy System Administrator classes featuring the new equipment.

East Coast Training Center Progress

The planning for the new customer training center in Cranberry Township, PA is well underway. The architects have provided an initial design for the layout that includes five new areas for customer training. The areas include:

- Classroom for System Administrator, Anesthesia-Rx, and AcuDose-Rx training
- Hardware classroom with 18 pieces of equipment to support G4 and XT Biomedical Services training
- Lab with 25 pieces of equipment for hands-on practice on the XT cabinets
- High-end dining room
- Kitchenette

Additionally, the Kardex Remstar carousel and ROBOT-Rx classes will continue to be offered in Cranberry. There is a classroom and adjacent lab on the fourth floor where pharmacy product training is conducted.

HEALTHSTREAM IN THE LAST 12 MONTHS

1,125

Unique facilities
completed
Omnicell courses

66,700

Courses were
completed by
Omnicell customers

28,000

Unique students
completed
Omnicell courses

Top 5 Customers

Ascension, St. Joseph
RMC, Kettering Health
Network, Prime
Healthcare, Henry
Mayo Newhall Memorial

ETS Team Highlight: Instructional Design (ID)

Have you taken an e-learning course and wondered how it was created? Or, participated in product training and thought about how the content, activities, and materials all come together seamlessly? The answer is instructional design. At Omnicell, the Instructional Design (ID) team is transforming the way employees and customers learn about our products.

THE ART AND SCIENCE OF LEARNING

Instructional design combines the science of understanding how adults learn with the art of engaging learners in meaningful training experiences and materials.

How is this accomplished? At Omnicell, it all starts with a software or hardware product, an instructional designer and willing product experts. The instructional designer conducts a needs analysis to understand the learning audience (e.g., nurses, field employees, pharmacists) and the product. From there, the designer uses knowledge of instructional design to choose the right type of training for the audience. Just as important, the designer looks for realistic scenarios that support an individual's learning. Our designers look to the experts to help pick the right scenarios, the right medications for a demonstration, or the right sequence of events for an activity. At Omnicell, our instructional design team members create media (videos, graphics, visual aids) and materials (e-learning and training materials). Through their hard work, the team makes sure that our customers and employees enjoy high-quality, engaging learning experiences.

YOUR OMNICELL INSTRUCTIONAL DESIGNERS

The Instructional Design team is managed by Lenka Hevery and includes designers Guy Huettel, Christine Mcavoy, Mary McGivern, and Minal Sonak.

Instructional designers work with product expert, Dave Parish, to create a new training video on XT Space Optimization



DID YOU KNOW?

In a nationwide survey of US companies, seven out of ten respondents said that “job-related training and development opportunities directly influence their decision to stay with a company.” This aligns with the 2017 efforts of ETS to increase the number of e-learning, video, virtual- and classroom-based product training opportunities for field employees.

Gutierrez, Karla. 10 Statistics on Corporate Training and What They Mean for Your Company's Future. January 2016.

Need information about customer or field training? Contact us at train@omnicell.com